



Moneycorp Financial Risk Management Limited

Directors' duties under Section 172 of the Companies Act 2006

The Directors are mindful of their responsibilities under section 172 of the Companies Act 2006. Whilst performing their duties the Directors have acted in a way that they consider in good faith to be most likely to promote the success of the Company for the benefit of its members, whilst taking into consideration a range of stakeholders' views. This includes consideration of the following points:

- the likely consequences of any decisions in the long-term;
- the interests of the Company's employees;
- the need to foster the Company's business relationships with suppliers, clients and others;
- the impact of the Company's operations on the community and environment;
- the desirability of the Company maintaining a reputation for high standards of business conduct; and
- the need to act fairly as between shareholders of the Company.

The intention of the Directors is to behave responsibly and ensure that management operate the business in an appropriate manner, with the high standard of conduct expected of a regulated business such as ours. The intention is to nurture the Company's reputation through building and maintaining relationships with key stakeholders.

We recognise that the Company's clients are at the very heart of our business and that treating clients fairly is a key ingredient to developing and maintaining a long term sustainable business. Business is always conducted with integrity, skill, care and diligence. The business pays due regard to the information needs of its clients and communicates information to them in a way which is clear, fair and not misleading. As such, clients can be confident that they are dealing with a business where the fair treatment of clients is central to the corporate culture.

The Company, as part of the wider Moneycorp Group, is committed to employee involvement as it believes that its business objectives are best achieved if employees understand and support the strategy. As a Group we act with honesty and integrity and recognise that well trained, highly motivated staff are our most important asset. In addition, training is available and provided to all levels of staff, and investment in employee development is a priority. The Directors ensure any key decisions that impact the business are communicated to employees regularly and openly.

The Company operates in a highly regulated environment and the Directors acknowledge the importance of open and continuous dialogue with its regulators. As steps are taken to achieve its strategic objectives, the Directors pay careful consideration to the corresponding risks faced by the Company. Regular risk committee meetings are held to ensure that the Company is meeting its regulatory requirements including compliance with all FCA requirements.

Good ethics, good business and best practice are compatible and produce the best long term results. The Company's values of belonging, excellence, accountability, client-oriented and entrepreneurship are embedded throughout the business.